

Report the accident to the **police** & **insurer**.

10 For cash-in-lieu, the insured will be expected to return the vehicle to the assessment center for



Insured will be required to complete a claim form and submit it together with the police abstract and a copy of the driving license of the driver at the time of the accident.



Insured collects repaired vehicle from the garage and signs a satisfaction note.



STEPS

Repairs will be authorized at the garage with a notification to the insured.



Assessment Centre

Vehicle will be taken to the **assessment** center.



A resident assessor will receive the vehicle and assess the damage to the



In the case of cash-in-lieu, the insured will not be expected to leave the vehicle at the assessment yard. We will issue a **DV** immediately after assessment.



We will thereafter allocate the vehicle to a garage in our panel and advise the insured.



The assessor will advise on the extent of damage and need to garage the vehicle.



Location



Contacts 0740 000 055

